

Stacy Bressette



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Skills and Qualifications

Curriculum Development • Program Management • Learning Management • Workforce Development • Job Coaching
Staff Development • Corporate Training • HTML/CSS • Grant Writing • Research • Team Leadership • Mentor Training

Professional Experience

Program Manager, AlbanyCanCode 2018 – present

Program management for a non-profit organization providing technology education to K-12 schools and the adult workforce.

- Providing direction and support to team of instructors, including coordination of class logistics and curriculum guidance.
- Organize student recruiting efforts, including application review and enrollment coordination.
- Provide professional development and program support to K-12 educators, including technology instruction, curriculum development, project design, and student mentorship.
- Provide extensive support to program students and graduates, including matching students to positions with companies within our employer network, and providing interview coaching, resume reviews, and other career related guidance.
- Design project and budget proposals for workforce, K-12, and community programs.
- Developed strategies for building student independence and self-efficacy within new disciplines.

Senior Education and Documentation Specialist, OpenTempo 2014 – present

Client and internal training development for a cloud-based SaaS healthcare workforce management company.

- Reduced software implementation effort by building online, asynchronous training programs for new and existing clients.
- Led development effort to integrate written and video documentation into the web application, including design of functionality. The release of this feature substantially reduced queries to the Client Services (Support) team.
- Created comprehensive library of training materials, including articles, videos, online training modules, and a customizable training manual for clients in implementation, existing clients for new features, and new personnel at client sites.
- Primarily used SmarterU (LMS), Zendesk (CMS), Codebase, WordPress, Mavenlink, Adobe Creative Suite (Photoshop & Illustrator), Camtasia, and some HTML/CSS.

Speaking Experience

PMI Upstate NY Monthly Chapter Meeting November 18, 2019

Featured Speaker

DevFest 2019 September 28, 2019

Featured Speaker

New York State Association of Black and Puerto Rican Legislators Caucus February 16th, 2019

Panelist, "Making Money in Tech on the Internet"

Education

Bachelor's Degree in English Literature, Magna Cum Laude 2004

Humboldt State University, Arcata, CA

M.S. in Education, Curriculum Development and Instructional Technology 2020 (expected)

State University of New York at Albany, Albany, NY